

JACK DWYER
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GOAL

A short term contract position in application development or maintenance in MS Access, Crystal Reports, or Hyperian Essbase.

SUMMARY

A team player IT professional with a record of successful applications and projects providing full life cycle experience in system design, programming, and support in the retail, service, manufacturing, medical, and financial industries. A demonstrated ability to communicate effectively with both technical and non-technical people. Strong planning, decision making and project management skills. Proven success at absorbing, comprehending, and utilizing the concepts of multiple system modules and their interaction with each other. Experienced in pre and post sales support including marketing to the federal government.

TECHNICAL KNOWLEDGE

Hardware: Client & Server PC's – Pentium, Mainframes – Tandem, IBM 370, NCR

Languages: Arthur, Essbase, MS Access, COBOL, IBM Assembler, dBase, Crystal Reports, R&R Relational Report Writer, Progress Report Builder, HTML

Operating Systems: MS Windows NT, MS Windows XP, IBM 370 DOS-VS, MS-DOS

Applications: Retail merchandise planning, Military warehousing including issue and returns, Hospital Accounting, Hospital Pharmacy, Physicians Insurance Billing and Account Receivable, Manufacturing Cost Accounting, Work in Process, Inventory Control, Savings & Loan Mortgage Accounting, Wholesale Distribution and Inventory Control.

PC Software: Crystal Reports, Microsoft Project, Microsoft Office Access, Microsoft Power Point, dBase, ACCESS, R&R Report Writer, IQ Report Writer, Progress Report Builder, ADW case tool, Erwin

JOB HISTORY

International Trade Bridge, Inc. – Beavercreek, Ohio – Programmer Analyst (2004-Current)
Microsoft Access, Excel, and Word

- Designed and developing application in for Air Force Depots to reduce man hours required to develop government (9a & 9b) forms to request purchase additional equipment for submission to the Presidential Budget. Application replaced multiple Excel and Word documents requiring extensive duplicate data input to generate Government required forms.

Day-VEST, Dayton, Ohio – Volunteer Deputy Director and IT Director for non-profit organization. (2002-Current)

- Developing membership, attendance, job cross reference application in Access, and resume letter generation system using Access.
- Developing company database including label generation, company contact.

Elder Beerman Retail Stores, Dayton, Ohio – Programmer Analyst and Essbase Admin. (1996-2002) Crystal Reports, Cobol, Arthur & Essbase Languages. Developed and supported merchandise planning/budget application using Essbase for corporate headquarters used by 55 buyers and 20 managers. Application reduced each buyer's planning process by 75% from 10 weeks to less than 2. Responsible to develop cube outlines, data load rules, and calculation scripts using Esscmd, and command scripts.

- Developed multiple reports using Crystal Reports including Inventory Aging, Top 50 Sales, and Retail Operation Statement.
- Member of team to develop the functional design for data warehouse.

Systems Resource Corporation, Dayton, Ohio – Systems Analyst & Programmer (1994-1996)
Progress Report Writer, Erwin, ObjectView, Oracle

- Led project that developed and implemented an automated supply system for West Point Military Academy requirements. Developed the functional processes for the portable hand held terminals used for warehouse inventory and issuing to cadets. Created all reports using Progress report writer. Received top company award for recognition of excellence in performance of project.
- Created application to create automated “Business Application Review” PowerPoint charts using the ICD application with the development tools Oracle, Erwin, and ObjectView.

SDC Computer Services, Cincinnati, Ohio – Contract Programmer (1993-1994) COBOL & JCL.

- Maintained COBOL programs and JCL in NCR's worldwide order and shipping system.

Professional Management Service, Cincinnati, Ohio – Programming Manager (1992) COBOL & JCL

- Maintained current legacy system while charged to develop a replacement application. Identified replacement software for purchase permitting implementation a year sooner at a reduced cost.
- Led programming staff of physicians' service bureau in moving to new billing system while maintaining current system. The new system saving \$80,000 yearly in hardware maintenance and reduced the programming staff by two people.

NCR Corporation, Dayton, Ohio – Systems Analyst Programmer (1976-1992) COBOL, JCL, & dBase.

- Managed major performance enhancement for NCR's “Hospital Accounting System” product reducing the end-of-day process from three hours to 30 minutes. Led customer seminars on new releases and provided on-site consultation, application maintenance and custom modifications at customer requests resulting in increased customer satisfaction.
- Project Leader in charge of wholesale order entry, order modification, shipping, customer invoicing and inventory control application. Successfully managed the Quality Assurance testing phase, on schedule, and subsequent installation of NCR's first customer installation. This application development effort resulted in software and hardware sales to 500 small or medium sized companies.
- Headed up project to market the Document Management System (DMS) for NCR's Federal Government Division. This resulted in TRW's Federal Division using NCR's DMS in winning the 8 billion dollar SCRIPTS RFP to the Internal Revenue Service. NCR's portion exceeding 10 million dollars in hardware and software over a 5-year period.
- Designed and developed custom order and inventory system for NCR, that controlled worldwide delivery of a large government contract for 14,000 items to 310 military sites with varied electric power requirements creating the ability of NCR's order entry system to provide required government status reports and forms.

Rolscreen Corporation, Pella, Iowa – Programmer (1972-1976) IBM Assembler & JCL

- Developed and implemented first automated cost accounting system for the (PELLA windows) product. Provided monthly reports of actual labor/material/burden costs along with standards variation reports. Provided accounting and marketing accurate manufacturing costs of windows and components. Developed first “Work in Process” inventory control system reducing the on-hand inventory by 8% and two full time warehouse people.

American Federal S&L, Des Moines, Iowa – Programmer (1969-1972) IBM Assembler, JCL, & COBOL.

- Enhanced and installed first computerized Mortgage Loan System for American Federal Savings and Loan providing the organization with timely daily and weekly reports previously available with a two-day delay timeframe.

EDUCATION

Associate Degree, Computer Science, Iowa Tech (Two year degree was attained in 48 weeks by taking classes 7 hours 5 days a week. This program was funded by the Federal Manpower Development Act.)