

Harry Medlen
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Facilities Manager

22 years experience in development, implementation, and supervision of housekeeping, laundry, purchasing, pest control, general maintenance, security, and grounds care. Proven ability to solve difficult business problems. Consistently obtain high performance through leadership and cohesive team building. Encourage growth and development of individuals through mentoring and training. Strong planning, organization, and analytical skills. Care about people!

Career History

Premier Health Care Management, Cincinnati, OH 2004-2005

Environmental Director

Managed environmental care of 2 long-term care facilities. Focused on preparation for and completion of required inspections by Anthem, VA Hospital, HUD, and Ohio Department of Health (ODH). Anthem and HUD inspections resulted in 3-year contracts, replacing the current 1-year contract. The VA Hospital and ODH surveys were both passed with no deficiencies in the environmental division of both facilities.

The Maria Joseph Living Care Center, Dayton, OH 1988-2004

Environmental Services Senior Coordinator/Director

Managed environmental services/plant for a 500,000 sq. ft. long-term care facility with 351 certified beds, Olympic size swimming pool, banquet hall with 250-seat capacity, adult daycare, independent apartments, sleep lab, and rehabilitation center on 23 acres. Supervised a team of 49 staff members. Controlled a \$1MM budget.

- Maintained a 92% - 94% occupancy rate through coordinated efforts of entire team.
- Received no deficiencies from ODH in 11 years of environmental services.
- Reduced linen replacement costs 23% saving \$39,840 annually through chemical control.
- Reduced FTE's by 63% from 11 FTE's to 4 FTE's without reducing services and quality through more efficient distribution of duties.

John J. Kane Hospitals, Pittsburgh, PA 1986-1988

Laundry Director

Developed, implemented and improved operations of a 4.5MM pound laundry servicing 4 long term care facilities totaling 1440 beds. Reduced chemical savings from \$106K to \$45K, increasing linen life.

Custom Environmental Services, Pittsburgh, PA 1981-1986

Laundry Manager

Maintained 1.6MM pound per year laundry for a 540 bed long term care facility. Implemented a preventative maintenance program for 15-year-old equipment. Reduced FTE's. Controlled chemical costs. Implemented a more efficient and stable linen supply system.

Education and Training

High School Diploma (Business Management), South Hills High School, Pittsburgh, PA
Boilermaker's Union Blueprint School, Local 154, Pittsburgh, PA
Workshops and conferences, including: Therapeutic Assault Prevention Systems – Trainer (TAPS), Effective Management, Improving Process Performance, Values and Leadership, Conflict Management, HCFA Survey and Enforcement Requirements, Hospitality Training, Transformational Leadership, Power of Empowerment, Life Safety Code for Long Term Care Facilities, Employee Performance Evaluations